

BARGOED TOWN CENTRE AUDIT – OCTOBER 2014

DATE	ISSUE	DEPARTMENT	PROGRESS UPDATE
23/01/08	<p><u>Morrisons Store Construction Bargoed</u> The construction of a new retail site as part of the Greater Bargoed Regeneration Scheme will allow a new food store to locate in the town.</p>	<p>Urban Renewal <i>Allan Dallimore</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>21/5 An update was provided to the TCMG. 2/6 Cllr. Davies had expressed concerns about fire engines being able to access the store. However, measures are in place to allow the fire brigade to get vehicles to the store. 4/8 There have been issues with the fire alarms in the unit shops. Engineers have been called to investigate and remedy the fault.</p>
05/03/12	<p><u>Cinema Development Bargoed</u> The scheme will include a cinema and new retail units.</p>	<p>Urban Renewal <i>Allan Dallimore</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>14/4 Project costs currently exceed the allocated budget. 21/5 An update was provided to the TCMG. 2/6 There is still a commitment to build the cinema and discussions are ongoing. 4/8 Officers continue to work towards a retendering process. Liaison with WG is ongoing as officers try to secure external funding to bridge any funding gaps for the cinema.</p>

28/06/11	<p><u>Steps</u> <u>Hanbury Road</u> A complaint has been received regarding the condition of the repairs on Hanbury Road steps.</p>	<p>Highways <i>Marcus Lloyd</i></p> <p>Urban Renewal <i>Allan Dallimore</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>21/5 An update was provided to the TCMG. 2/6 Remedial works are still pending while European funding is being sought. 4/8 WEFO will be approached for potential funding once the pocket park scheme has been fully costed.</p>
08/03/12	<p><u>Railway Station Fencing</u> <u>Station Road</u> Concern was raised by Cllrs at the TCMG about the condition of the chain-link fencing surround Bargoed Railway Station.</p>	<p>Transportation <i>Clive Campbell</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>14/4 Officers continue to look for funding. 21/5 An update was provided to the TCMG. 2/6 Officers are seeking clarity over WG funding. 4/8 The fencing forms part of a wider station improvement scheme, but this continues to be a low priority for WG.</p>
25/04/12	<p><u>Illegal Parking</u> <u>Town Centre</u> A complaint was received from the Chamber of Trade regarding illegal parking in the Town Centre, which is causing problems for retailer deliveries and public transport.</p>	<p>Police <i>Ins Hill</i></p> <p>Urban Renewal <i>Allan Dallimore</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>21/5 An update was provided to the TCMG. 2/6 Double yellow lines will be repainted, but there is currently a dispute with the contractor over failures of some of the granite channel blocks. 4/8 The contractor has agreed to replace the granite channel blocks in August and the double yellow lines will then be reinstated in due course.</p>

05/10/12	<p><u>Parking Issues</u> <u>Lower High Street</u> There is a consistent problem of motorists parking on the pavement opposite the Original Factory Shop.</p>	<p>Police <i>Ins Hill</i></p> <p>Urban Renewal <i>Allan Dallimore</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>21/5 An update was provided to the TCMG. 2/6 Double yellow lines will be repainted, but there is currently a dispute with the contractor over failures of some of the granite blocks. 4/8 The contractor has agreed to replace the granite channel blocks in August and the double yellow lines will then be reinstated in due course.</p>
14/01/13	<p><u>Damage to Trees</u> <u>Hanbury Road Car Park</u> At the TCIG, Members reported that the trees in Hanbury Road are severely leaning and appear to be falling over – either through vandalism or high winds.</p>	<p>Transportation <i>Clive Campbell</i></p> <p>Urban Renewal <i>Allan Dallimore</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>21/5 An update was provided to the TCMG. 2/6 New trees are being introduced as part of the “pocket park”. Work will be completed by March 2015. 4/8 The remedial works to the trees will form part of the pocket park scheme.</p>
18/03/13	<p><u>Unit Shops</u> <u>Lowry Plaza</u> The unit shops planned for the new Lowry Plaza will be actively promoted during construction to ensure that maximum occupancy is obtained in readiness for their opening.</p>	<p>Urban Renewal <i>Allan Dallimore</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>14/4 The first unit to be let has gone to Greggs. A site meeting will be taking place to look at outdoor space being utilised by Greggs and Subway. 21/5 An update was provided to the TCMG. 2/6 Discussions are ongoing between the agents and potential tenants. 4/8 Discussions continue with potential tenants.</p>

25/11/13	<p><u>Water in Shop Cellar</u> <u>Cardiff Road</u> At the TCIG, Cllr. Price made Officers aware that there is water ingress in the cellar of Carol's Bridalwear, which the proprietor feels is a result of the regeneration works.</p>	<p>Urban Renewal <i>Allan Dallimore</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>21/5 An update was provided to the TCMG. 2/6 A representative of Capita Symonds will be visiting the property to make an assessment. 4/8 Capita Symonds continues to assess the property.</p>
18/12/13	<p><u>Youth Annoyance</u> <u>Morrisons Car Park, Bargoed Gateway</u> The manager of Morrisons has received complaints from customers in relation to young people congregating in the lower storey of the car park. The young people are drinking and verbally abusing customers.</p>	<p>Police <i>Ins Hill</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>14/4 The managing agents have deemed that Morrisons has responsibility for this issue and will be liaising with them accordingly. 21/5 An update was provided to the TCMG. 2/6 Police continue to monitor the area and move people on when needed. 4/8 An improvement has been noticed. Issue Closed 4/8</p>
15/01/14	<p><u>Broken Double Yellow Lines</u> <u>Town Centre</u> A number of complaints have been received from retailers, Police Officers and Councillors in relation to the condition of the newly painted double yellow lines in the town centre.</p>	<p>Urban Renewal <i>Allan Dallimore</i></p> <p>Highways <i>Marcus Lloyd</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>21/5 An update was provided to the TCMG. 2/6 Double yellow lines will be repainted, but there is currently a dispute with the contractor over failures of some of the granite blocks. 4/8 The contractor has agreed to replace the granite channel blocks in August and the double yellow lines will then be reinstated in due course.</p>

23/01/14	<p><u>New Notice Board</u> <u>Lowry Plaza</u> A request has been made by the Town Council to investigate the installation of a notice board on the new Lowry Plaza.</p>	<p>Urban Renewal <i>Allan Dallimore</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>2/6 Allan Dallimore is due to meet with Cllr. Price on site to determine location. 4/8 A site meeting has taken place, but the preferred location may not be suitable. Discussions are ongoing.</p>
29/01/14	<p><u>Chewing Gum Removal</u> <u>General Areas</u> At the TCMG, Members expressed concern over the amount of chewing gum on the paved area of Royal Square. The areas around the bus stop and outside Spar are of particular concern.</p>	<p>Cleansing <i>Tony White</i></p>	<p>14/4 The area has been cleaned and will form part of an ongoing maintenance programme. 2/6 Regular cleansing programme ongoing. 4/8 Regular cleansing continues. Issue Closed 4/8</p>
29/01/14	<p><u>Angel Artwork Spotlight</u> <u>High Street</u> At the TCMG, it was noted that the spotlights illuminating the artwork are not working properly. Officers were asked to look into the issue.</p>	<p>Urban Renewal <i>Allan Dallimore</i></p> <p>Highways <i>Marcus Lloyd</i></p>	<p>14/4 Repairs have been added to work schedule and will be completed in due course. 21/5 An update was provided to the TCMG. 2/6 This has been passed to street lighting engineers and investigations are ongoing. 4/8 The work has been carried out. Issue Closed 4/8</p>
03/02/14	<p><u>Condition of Shop Hoardings</u> <u>Lowry Plaza</u> At the TCIG, Cllr. Tudor Davies expressed concern about the condition of the wooden hoardings on the vacant unit shops. The boards are visually unappealing and are in a poor condition.</p>	<p>Urban Renewal <i>Allan Dallimore</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>2/6 A small budget has been obtained and NCS will be painting the hoardings in due course. 4/8 The boards have been repaired and repainted. Issue Closed 4/8</p>

03/02/14	<p><u>Pocket Park Consultation Hanbury Road</u> Officers in Urban Renewal are currently carrying out a public consultation into proposals for a “pocket park”, which will occupy part of the current Hanbury Road car park.</p>	<p>Urban Renewal <i>Allan Dallimore</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THE ISSUE</p> <p>21/5 An update was provided to the TCMG. 2/6 Feedback from the local community continues to be received and will be taken into account. 4/8 The final design is currently being costed.</p>
08/05/14	<p><u>Choose the High Street Campaign Town Centre</u> Town Centre Management will be launching a summer campaign across the five managed towns, encouraging consumers to “Choose the High Street”. The scheme will run over the summer period and use several forms of media.</p>	<p>Town Centre Management <i>Andrew Highway</i></p>	<p>2/6 Campaign has been launched to encourage shoppers to “choose the high street” and to also encourage businesses to trade from them. 4/8 The campaign has started well and will continue over the summer period. Press releases are continuing. The next phase will be to work with property agents to try and fill vacant town centre properties.</p>
21/05/14	<p><u>Assessment of Access Junction Hanbury Road Car Park</u> At the TCMG, a complaint was received from the Town Council in relation to the access junction of Hanbury Road Car Park. The junction is very tight and does not provide enough room for two vehicles to enter/exit the car park at the same time.</p>	<p>Urban Renewal <i>Allan Dallimore</i></p> <p>Transportation <i>Clive Campbell</i></p>	<p>2/6 Further discussions to take place with officers. 4/8 The radius of the junction will be increased as part of the pocket park scheme.</p>
22/05/14	<p><u>Clearance of Weeds “Miners’ Heads”, Hanbury Square</u> A complaint has been received from Cllr. Carter in relation to weeds around the Miners’ Heads statue and the surrounding public realm area.</p>	<p>Urban Renewal <i>Allan Dallimore</i></p>	<p>2/6 Officers are currently in the process of removing the weeds. 4/8 The area has been grubbed out. Issue Closed 4/8</p>

20/08/14	<p><u>Glutton Litter Sucker Trial</u> <u>Morrisons Store, Lowry Plaza</u> Officers in Cleansing would like to trial a new, rechargeable “Glutton Litter Sucker” device in Bargoed to keep the town clean. They are working with Morrisons management with a view to storing the equipment in the store’s warehouse.</p>	<p>Cleansing <i>Rhodri Lloyd</i></p>	
03/09/14	<p><u>Damage to Bench</u> <u>O/S Barclays Bank, Hanbury Road</u> One of the newly installed wooden-topped benches has been damaged and requires a new wooden slat.</p>	<p>Urban Renewal <i>Allan Dallimore</i></p>	
03/09/14	<p><u>Christmas Event</u> <u>Town Centre</u> Planning is underway for a Christmas event in the town centre, which is scheduled to take place on 29th November 2014.</p>	<p>Business Enterprise Support Team <i>Paul Hudson</i></p>	
03/09/14	<p><u>“Choose The High Street @ Christmas” Campaign</u> <u>Town Centre</u> The “Choose the High Street” campaign is being extended to the Christmas period to encourage people to shop locally this Christmas. The scheme will involve a voucher scheme that all retailers will have the opportunity to sign up to.</p>	<p>Town Centre Management <i>Andrew Highway</i></p>	
16/09/14	<p><u>Deep Clean of Public Realm</u> <u>Royal Square</u> Cllr. Davies has asked for a deep clean of Royal Square to address the floor staining, litter and cigarette ends in the area.</p>	<p>Cleansing <i>Tony White</i></p>	